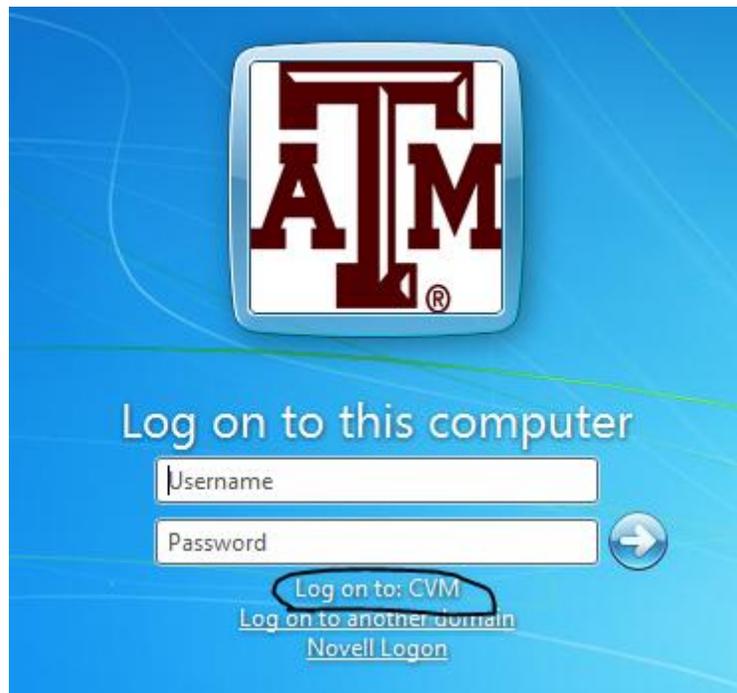# Welcome to the CVM Computer System!

The College of Veterinary and Biomedical Sciences' network gives you access to e-mail, the internet, common applications and files.

Login information listed below will need to be typed in if any of the fields are blank. Password must always be entered.   Your password must be at least 8 characters long with at least 3 of the following included in it: a number, a symbol, an uppercase letter and a lowercase letter. It will expire every 180 days.

Your USERID is normally composed of your First Initial, middle initial and Last name. You should be able to login with just your UserID.

File Access and Storage

Once you are logged into the network, you will have access to the following network drives:

U: points to your home directory.   This is a secure area that only you have access to when you are logged in as yourself. The data here is backed up daily.

X: points to the root of VTMD/edu. Class files can be found in the **CLASSES** directory. If you teach, you can place files in this area. Students cannot modify or delete files from this area.

Printing

You will need to be logged into the network in order to print to the lab printers and use your printing allowance. There are two printers for the vet students. One is located in room the computer room 28 named CVMLAB28. The other student printer is located in the AT LAB in the basement and is named CVMLAB21. Both of these printers allow for free printing.   Each semester your account will be credited with 450 pages for printing. These printers are capable of duplexing.   Once you reach this limit you will no longer be allowed to print to the free printers. There is a popup that will tell you how many pages you have left.

NOTE: If you cancel printing and it has already started printing at the printer, these pages will still be deducted from your total. You will need to let either the ATLAB or computing staff know that you cancelled a job to get the pages added back to your total.

Computer Help Information Sheet

CVM Helpdesk Info:

CVM Helpdesk Phone (7:30am – 5:00pm): | 862.4554

helpdesk@cvm.tamu.edu | CVM Helpdesk Email

Computer Support: VMD 27

Network Support: VMD 70

http://vetmed.tamu.edu/support | CVM Support Page

http://vetmed.tamu.edu/support/documentation | CVM Help Documents

CIS Info:

http://hdc.tamu.edu/ | CIS Helpdesk Central

http://techdocs.tamu.edu// | Open Access Labs Handout System

http://oalinfo.tamu.edu/ | Open Access Labs

http://hdc.tamu.edu/connecting/ | Connectivity Tips

http://gateway.tamu.edu/ | Setting up/Managing your NetID

https://software.tamu.edu | Software Store

Telephone Numbers:

Help Desk Central (24 hour service) | 845.8300

Network Availability | 845.4219

Open Access Facilities | 845.8306

West Campus Computing Lab | 862.1159

SELL (Software Evaluation & Licensing Library) | 862.4104